

HOME APPLIANCE WARRANTY

Your SPEED QUEEN Domestic Appliance is warranted by Speed Queen Laundry Systems, phone number 0800 77 333 7, registered address: PO Box 18 018, Glen Innes, Auckland, 1743, New Zealand, to be free from defects in materials and workmanship for a period of 5 years from the date of purchase subject to the terms and conditions set out in this document. The models covered by this warranty are:

AWNA62 • ADE3TR • ADG3TR • ADE3TF • ADG3TF • AFN50 • ATE50 • ATG50

TOP LOAD WASHER AWA62

- Five years parts and labour.
- Lifetime parts warranty on the stainless steel wash tub and outer tub against rust and corrosion.

FRONT LOAD WASHER AFN50, ATE50 & ATG50

- Five years parts and labour.
- Lifetime parts warranty on the stainless steel wash tub.

ALL DRYERS ADE3TR, ADG3TR, ADE3TF, ADG3TF, ATE50 & ATG50

- Five years parts and labour.

THIS WARRANTY IS ONLY APPLICABLE TO APPLIANCE/S:

- Purchased in New Zealand.
- From the date of purchase stated on your proof of purchase; and
- For the period/s stated in this document.

NB: If your SPEED QUEEN Domestic Appliance is purchased and used for commercial purposes or to assist a business or for communal use in a residential apartment block or multi unit housing premise, *the appliance will then be covered by Speed Queen Laundry Systems Commercial Warranty as stipulated on our Website, www.speedqueen.co.nz.*

Service and/or repairs for your appliance during the 5 year warranty period will be conducted in your home, during normal business hours, at no cost to you, if you live within Speed Queen's normal service area. If you reside outside this area you may be charged a travel fee for a technician to attend your home. Alternatively, you may take the appliance to the nearest technician at your own risk and expense.

The benefits given by this warranty are in addition to other rights and remedies that you may have under law. Our goods come with guarantees that cannot be excluded under the New Zealand consumer Law.

Registration of the 5 Year Domestic Warranty is required by the purchaser, contact Speed Queen Laundry Systems with Date of Purchase plus Serial Number to validate this warranty, contact details listed below.

Keep this document and your proof of purchase in a safe place for future reference as you must provide proof of purchase for any warranty service to be conducted on your appliance.

Speed Queen Laundry Systems, 225 Taniwha Street, Glen Innes, Auckland 1743, New Zealand.

Visit speedqueen.co.nz or call 0800 77 333 7

IF YOU WISH TO MAKE A CLAIM UNDER THIS WARRANTY, PLEASE:

- Carefully check the owner manual for any troubleshooting advice it may give you.
- Have the model and serial number of your appliance available.
- Have your proof of purchase available.

CONTACT US:

Speed Queen Laundry Systems
225 Taniwha Street
Glen Innes
Auckland 1743
New Zealand
Telephone 0800 77 333 7

THIS WARRANTY DOES NOT COVER

1. Connection and installation of your appliance, instruction on the use of your appliance, connection/disconnection of house fuses or correct wiring/plumbing.
2. Damage caused by accident, misuse, fire, water, damage, or rust caused by abrasion, scratching or other physical damage.
3. Damage or blockages caused by foreign objects or substances.
4. Damage caused by vermin, insects or pets.
5. Damage caused by any failure to maintain the appliance as instructed in the user manual.
6. Internal or external damage as a result of excessive use of cleaning products.
7. Damage caused by power outages, electrical power surge or improper supply voltage via connection to supply Authority mains or alternative supply systems.
8. Faults or damage to parts caused by unauthorised modifications made to the appliance.
9. Problems caused by incorrect or inadequate venting of the appliance.
10. Maintenance, repair or replacement of parts due to normal wear and tear.
11. A service call where no fault is found. After inspecting the appliance, if the service technician is of the opinion that the appliance or alleged defect is not covered by this warranty, then you will be charged for any labour, parts or transport that applies.
12. Any appliance which has had its serial number or warranty seal removed or defaced.
13. Any appliance which is operated on an electrical, gas or water supply which exceeds the ratings specified on the rating plate.
14. Changes which occur in the condition or operational qualities of an appliance due to incorrect storage, mounting, climate or any other influence which is outside the control of Speed Queen.
15. Any appliance which has not been imported into New Zealand by Speed Queen Laundry Systems.